

National Shrine of The Divine Mercy
Important Pilgrimage General Information

"Pilgrimage is a joyous community experience that leads one before the Lord, to seek His face, to experience the joy of His house." (Pope John Paul II)

Groups coming by bus/motor coach:

You **must** verify availability for the date you wish to visit the Shrine by calling the pilgrimage office at 413-298-1119 **before** you send in your registration or register online. You may also write to pilgrims@marian.org and inquire about a date if that is more convenient.

*We ask that you join in the existing afternoon Mass and devotion schedule, especially if you do not have a priest accompanying the group.

*If your pilgrimage group speaks only a language other than English, please notify the Pilgrimage Coordinator of this fact **in advance**.

Buses

A US \$100 per bus offering/donation with the Registration Form. This helps to defray the costs needed to help with postage, electricity, maintenance, supplies and many other considerations. We thank you for supporting the Marian Fathers and all who work on Eden Hill.

Please inform your Bus driver(s) that the Bus may not idle more than the 5 minutes* and **buses must park in the lower lot only** ... The Divine Mercy parking lot by The Divine Mercy statue. **There is no loading or off-loading of pilgrims from buses near the Chapel/Monastery for safety reasons.**

**This is a Massachusetts State law. It will be enforced by the Stockbridge Police*

Food

We do not have a cafeteria or restaurant available on Eden Hill.

We do have beverage and snack machines. You may bring your own lunch. There are LIMITED INDOOR dining spaces. We have a sheltered OUTSIDE area with picnic tables for your use. **No cooking or reheating of food is permitted on Shrine property.**

No food, merchandise or literature may be sold or distributed on Eden Hill by anyone other than the Marians without written permission from the National Shrine Rector.

Accessibility

The Shrine Chapel, restrooms and gift shop are handicap accessible and an elevator is available. We are **unable** to supply medical appliances (walkers, hearing augmentation devices, etc).

Handicap Parking

Limited handicap parking for cars is located in front of the Shrine chapel and Divine Mercy Gift Shop.

Golf Cart Protocol/Pilgrims with Mobility Issues

Golf carts driven by Shrine personnel will be offered "if available". Yearlong, carts do not operate during 2:00 p.m.-3:00 p.m. to allow our volunteer drivers the opportunity to attend Holy Mass. ***During the winter months (November 1 until after Mercy Sunday) carts will cease to operate.*** Given the rural terrain of Eden Hill, we advise pilgrims to dress with sturdy walking shoes and appropriate outerwear. Please call the Pilgrimage Office if you have any questions or concerns.

Clergy

*All visiting priests or deacons **outside** the Diocese of Springfield, Mass. wishing to celebrate or concelebrate Mass or hear confessions must present a letter on official letterhead from their Chancery (or in the case of a religious/his Superior). It should include the **exact date of their visit** to the National Shrine stating they are in good standing in the church. **We no longer accept celebret** cards. Please fax this document in **30 days in advance** of your pilgrimage to our Pilgrimage Coordinator at 413-298-3910. The individual priest or deacon is responsible to make certain their documents reach the Pilgrimage Director. Please do not assume we received them, many times we have not! ***All clergy please check in with the Shrine Receptionist upon arrival.***

****This directive is from the Archdiocese of Boston/ Bishop of the Diocese of Springfield, MA. We regret that we are unable to make any exceptions.*** The National Shrine will provide vestments for your convenience, if necessary.

Hours of Operation

Shrine Reception 9:00 a.m. - 5:00 p.m. (daily) 413-298-1117

Pilgrimage Office 9:00 a.m. - 5:00 p.m. 413-298-1119 (M-F)*

Gift Shop 9:00 a.m. - 5:00 p.m. (daily) 413-298-1112

***Can vary during Pilgrimage season; use email for quickest response at:**

pilgrims@marian.org

We look forward to your pilgrimage at the National Shrine of The Divine Mercy & wish you safe travels throughout your journey!

Official promoters of the authentic Divine Mercy message since 1941